



INSTALLATION GUIDELINES FOR PATTERNED WOOD FLOORING (CHEVRON)

PLEASE NOTE:

Luxury Chevron Flooring is a professional product and requires a high degree of technical ability to be installed correctly. At Luxury, we always recommend a qualified and experienced professional should be responsible for installing this product.

PRE INSTALLATION

Luxury Chevron Flooring is a natural product and acclimatisation is required to ensure the best possible results. However, the warranty conditions dictate that the Engineered Wood Flooring is to remain in the sealed packaging before the date of installation.

SUBFLOOR PREPARATION

This type of flooring is suitable for installation on most types of flooring substrate, as long as its clean, dry and level, e.g. sand and cement screeds, timber floorboards, chipboard, plywood are all suitable). It is the responsibility of the flooring installer to check that the site condition is in a satisfactory state for the installation to take place including all moisture related readings.

Concrete & Screed Subfloors

It is vital that the installer checks the moisture content of the concrete/screed to satisfy themselves that it is dry enough for the flooring to be installed. If measured directly with an appropriate moisture meter, the moisture content should not exceed 4% on a non-destructive moisture meter such as Tramex / Gravemetric weight percent measurement (2.5% CM for Concrete screed / 0.5% CM for Anhydrite screed) and the relative humidity of the air over the floor screed and should be between 45-55% R.H. @ a temperature of 18-21°C.

The floor screed must be levelled before installation to a tolerance of no more than a 3mm gap showing under a 3m straight edge.

Timber Subfloors

Floorboards, O.S.B and Plywood, are all suitable subfloors for Luxury Herringbone Flooring. If your subfloor uses chipboard, we recommend stabilising this using a minimum of 6mm plywood before installing your Engineered Wood Flooring. The same level tolerance of 3mm applies.

Please Note: if installing on existing T&G flooring, make sure all old floorboards are secure and free of infestation. We also recommend that your new flooring is installed at

a 90° angle to the previous T&G flooring, this provides the necessary stabilisation required should any subsequent movement of either of the timbers should occur.

PRODUCT USE

Luxury Chevron Flooring can be installed:

- On or above ground level (not suitable for use in basements)
- In well ventilated and dry areas, providing the area falls in line with the Climate Control section of these instructions.
- Using either the Glue-Down or Nail-Down method of installation.
- Over a plywood or concrete subfloor.

This floor should **NOT** be installed in bathrooms or laundry rooms. Use in either of these applications will void the product warranty. Luxury Herringbone Flooring is for indoor use only.

PLEASE READ THESE INSTRUCTIONS COMPLETELY BEFORE BEGINNING THE INSTALLATION.

The following instructions must be used to install Luxury Chevron Flooring. Failure to do so may result in voiding the product warranty.

INSTALLER'S / OWNER'S RESPONSIBILITY

At Luxury Floor, we only use the best natural materials to manufacture our flooring. As wood is a natural product, you can expect changes in colour, grain and appearance and other visual imperfections between each of the boards - No two planks will have the same characteristics. We manufacture our products by following the accepted industry standard which outlines that defective boards must not exceed 5% of the full pack. These defects may be the result of manufacturing or naturally occurring characteristics of the material.

At Luxury Floor, we recommend for Chevron pattern that a minimum of 10% for cutting and 5% for visual grading should be added to your total square meterage when calculating the quantity of flooring required.

Please Note: If your room is not of equal proportions, the percentages of waste may be different to what we have outlined above - This is an approximation. Before the installation begins; it is the joint responsibility of the installer and owner/customer of the site to conduct a thorough site inspection before any flooring is installed.

UK WARRANTY

1. Luxury Floor is responsible for manufacturing defects.
2. Luxury Herringbone Flooring must be installed correctly according to the outlined above instructions. The warranty covers regular use. The warranty does not include the use of this product in damp and wet spaces, such as conservatories, bathrooms and kitchens.
3. Planks showing visible defects should not be used as part of the installation. It is the responsibility of the owner/fitter to deselect these boards at the time of installation. These boards are to be allowed for in the 5% waste tolerance. Boards with visible defects that are installed are excluded from this warranty. Colour and grade de-selection is not allowed for, as this is a personal choice and not a defect in the manufacturing of the product.
4. Always check all boards to ensure the board dimensions are accurate before installing. Off-cut boards should not always be classed as waste, short or longer pieces can both be used around the perimeter of the floor if permitted.
5. Finished flooring, i.e. lacquered, stained, oiled, brushed, or other finished flooring is subject to normal wear and shall not be covered by this warranty, i.e. if you don't maintain the floor correctly, the warranty is null and void.
6. Excluded under this warranty are scratches, heavy impacts, humidity, and damage caused by incorrect use or lack of correct maintenance.
7. If you have a defect, which falls under the conditions mentioned in this warranty, you should report this to your dealer in writing within 14 days after detecting the defect. In your letter, you should include a copy of the original invoice.
8. This warranty only relates to the planks supplied, and consequently, it does not include labour costs, the costs of additional material and any other consequential loss.
9. In case of a dispute arising from the Luxury Floor warranty, either party may call upon an independent expert to render binding advice. If this clause is applicable, the cost is to be agreed in writing with all parties involved in advance.
10. Where the Luxury Floor warranty applies, Luxury Floor or its distributors will replace the faulty product. In case the product in question is no longer available, Luxury Floor will ensure replacement of an alternative product of the same quality.
11. This warranty shall apply only to the original owner/purchaser of the wood floor.

WARRANTY WILL NOT BE APPLICABLE IN CASE OF:

1. The floor has not been installed following the correct methods outlined in the instructions by a qualified installer.
2. The faults were noticed and ignored before the floor was installed.
3. Defects and faults having arisen due to dampness or water damage or any other causes as a result of force majeure.
4. Defects and faults have been caused by improper use or negligence and failure to use the product for its intended purpose, as well as having been caused by having disregarded the instructions for installation, use and maintenance.
5. Visual faults having arisen as a result of any deformation of the boards due to changed climate conditions, any variations in colour due to the influence of sunlight and the effects of normal ageing and wear and tear of the finishing coat.
6. Stains or mechanical damage to the surface (scratches and dents) resulting from improper treatment during transport, storage and any damage caused by stiletto heels, furniture, stones, sand and pets.

**MANUFACTURING TOLERANCE
ENGINEERED HARDWOOD FLOORS ARE A
NATURAL PRODUCT AND AS SUCH ARE
SUBJECT TO MANY VARIANCES IN COLOUR
AND CHARACTER IN EACH INDIVIDUAL PIECE
OF FLOORING, WE ALWAYS THEREFORE
RECOMMEND YOU WORK FROM 3-4 PACKS
OF FLOORING AT A TIME IN ORDER TO GET
THE BEST NATURAL COLOUR MIX. AS SUCH A
TOLERANCE OF 5% SHOULD BE ALLOWED FOR
THE DESELECTION OF ANY MATERIAL DEEMED
UNSUITABLE FOR INSTALLATION. THIS PRODUCT
IS PRODUCED WITH A MANUFACTURING
TOLERANCE OF + OR - 1.5% ON THE DIMENSION
OF THE BOARD AND IN LINE WITH SPECIFIED
TIMBER MANUFACTURING GUIDELINES, AS SUCH
ANY ITEMS OUT OF TOLERANCE SHOULD BE
DISMISSED AS PART OF THE 5% MANUFACTURING
TOLERANCE.**